



TERMS AND CONDITIONS

- This rental contract forms the sole agreement between the Hirer (Also known as the customer) and Caterkid
- By paying the 50% deposit and/or by accepting delivery of rented items, the customer agrees to all terms and conditions shown on this rental contract as well as the specific rules to follow.
- Operators should read all warnings and instructions displayed on the Equipment
- All equipment to be used at own risk.
- Customer has to check that he/she has received all goods ordered/hired in good working condition.
- Customer assumes full responsibility for all rented items, including their safe and proper use, operation, maintenance, and return to Caterkid. The Customer is responsible for all loss, damage, and repair.
- The Hirer/Customer agrees to indemnify and hold Caterkid harmless for any claims from customers' use or misuse, including any third parties for loss, injury, and damage to persons or property arising out of the customer's negligence or operation including legal costs incurred in defence of such claims.
- If the hirer/customer refuses to return rented items, the hirer/customer agrees that Caterkid and its agents may take all reasonable actions necessary to recover rented items without prior notice or legal process.
- The Hirer/Customer **acknowledges** the possibility of injury and will provide adult supervision.
- The customer will be liable for any damage/theft of the equipment whilst in their care. All damages incurred to any hired equipment whilst in possession of the hirer will be payable by the hirer unless mutually agreed upon in writing by both parties.
- Caterkid will not be held responsible for any associated rental, stall fees, entry fees or any other such expenses that might be incurred as a result of the hire of equipment.
- Please note pictures displayed on our website may vary to actual supplied machine.
- **ATTORNEY FEES:** Hirer/Customer agrees to pay all attorney fees and court costs incurred by Caterkid in enforcing these terms and conditions.
- **PAYMENT:** Please note that 50% Deposit is required to secure your booking. We do not hold bookings. **If we do not receive your deposit in 24 hours then you will lose your booking without any notice.** The outstanding balance is due 24 hours before the party/event or cash on the day. Please specify how you will pay the outstanding balance.
- **CANCELLATIONS POLICY:** If you want to cancel/change your entire booking then you must cancel not less than 14 working days (Mon -Fri.) in advance or forfeit your deposit.
- **WEATHER-** Sadly we cannot control the weather. If the event is rained out or Candyfloss cannot be made due to strong winds: No refunds will be given.
- **ELECTRICITY:** Power points are the responsibility of the hirer, Generators/Invertors are not to be used without prior permission and advice from Caterkid. **Load Shedding-** Please check your schedule ahead of time and arrange alternative power sources. Caterkid does not refund hire costs or purchases due to load shedding or power outages, and will not cover any loss, damage, legal liability, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from power outages or load shedding.
- **DELIVERY FEES:** Delivery fees are charged according to your Area. Please advise. Self-collections are welcome.
- **PLEASE NOTE:** Machines are hired from us in a clean and working condition, it would be appreciated if they could be returned in these conditions. Please do not clean the Candyfloss head or Popcorn machine kettle we will take care of these items. Slush/Soft Serve Machine tanks to be flushed with water only.

If you picked up the machine from our office, please return it by 10am on the _____. If we don't receive your machine by this time, we will charge you an extra day's rental fee per machine.

However, if we delivered the machine to you, please disregard the previous statement

By signing this document, you agree to all of the above terms

Name _____, Sign _____ Date _____.

Contact: 0826033846 / Email: phil@caterkid.co.za